

New York State Community Toolkit

A resource guide for immigrant New Yorkers
March/April 2022



The New York Immigration Coalition developed this toolkit to provide a resource for community members and our partners and allies who work with them. It is updated regularly based on changing laws and policies.

Information last updated on: 03.21.2022

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COVID-19 Updates

- Effective February 10, 2022, the statewide indoor business mask-or-vaccine requirement is lifted. It will remain optional for businesses, local governments, and counties.
- Masks will still be required in hospitals, nursing homes, shelters, transportation, and other places in accordance with federal regulations.
- All travelers, domestic and international, should continue to follow all CDC travel requirements: [cdc.gov/coronavirus/2019-ncov/travelers](https://www.cdc.gov/coronavirus/2019-ncov/travelers).
- Beginning December 27, 2021, all employees at private sector businesses in New York City must have received at least one dose of a COVID-19 vaccine. For more information on this policy, visit [nyc.gov/vaxtowork](https://www.nyc.gov/vaxtowork).

Get free at-home COVID-19 tests

- Every household in the U.S. is eligible to get 4 free at-home COVID-19 tests, delivered to you by the USPS. The tests are free regardless of insurance or immigration status.
 - Order your free test kits now at [COVIDtests.gov](https://www.COVIDtests.gov)
- Starting January 15, most people with a health plan can go online, or to a pharmacy or store to purchase at-home COVID-19 tests (up to 8 per month) at no cost, either through reimbursement or free of charge through their insurance.
 - For more information, visit [cms.gov/how-to-get-your-at-home-OTC-COVID-19-test-for-free](https://www.cms.gov/how-to-get-your-at-home-OTC-COVID-19-test-for-free)

Get Vaccinated Today

- It has never been easier to get a COVID-19 vaccination in New York State. Anyone 5 and older is eligible for vaccination. Booster doses are available for everyone 12 and older.
- COVID-19 vaccines are FREE regardless of immigration status or insurance coverage.
- Vaccines are widely available at pharmacies, local health departments, clinics, Federally Qualified Health Centers, and other locations across New York State.
 - Visit [Vaccines.gov](https://www.Vaccines.gov), text your ZIP code to [438829](tel:438829), or call [1-800-232-0233](tel:1-800-232-0233) (TTY 888-720-7489) to find appointments near you.
 - Find appointments at New York State mass vaccination sites at [ny.gov/vaccine](https://www.ny.gov/vaccine)
 - Many local health departments are offering walk-in vaccine clinics or at-home vaccinations. Find contact information for your local health department at [nyscho.org/directory](https://www.nyscho.org/directory).





COVID-19 Prevention Tips

- Get vaccinated and boosted
 - Any case of COVID-19 can lead to difficult symptoms, hospitalization and long-term health effects. Unvaccinated people are significantly more likely to have severe illness.
- Wear a mask
 - Consider wearing a face mask in public indoor settings where vaccine status is not known.
 - Upgrade to higher-quality masks, including KN95, KF94, N95, or a cloth mask on top of a surgical mask.
 - People who are at high risk of severe illness, who are over 65, or are unvaccinated will most benefit from this added layer of protection.
- Get tested
 - Get tested if you have symptoms or were recently exposed. People who are unvaccinated should get tested more often.
- Stay home if sick or recently exposed
 - Follow all isolation and quarantine guidance, including wearing a face mask. COVID-19 is highly contagious. You can spread COVID-19 even if you do not have symptoms.
- Wash your hands
 - Wash your hands frequently with soap and water for at least 20 seconds, or use a hand sanitizer.



NY HERO Act

- The New York Health and Essential Rights Act was signed into law on May 5, 2021. It requires the New York State Department of Labor to create Model Airborne Infectious Disease Exposure plans to protect employees from exposure to diseases like COVID-19.
- On September 6, 2021, Governor Hochul announced the designation of COVID-19 as an airborne infectious disease under the HERO Act. This designation requires all employers to implement workplace safety plans.
 - The plans adopted by employers must address a number of safety measures, including but not limited to: employee health screenings, masking and social distancing requirements, workplace hygiene stations, workplace cleaning protocol, quarantine protocol, and building airflow technology.
 - Employers are required to distribute their work safety plan to all employees and post it in a visible and prominent location within each worksite.
 - Additionally, the law protects employees from retaliation for following the requirements of these plans, reporting concerns about their employer's implementation of the law, or refusing to work.
- All private sector employers and workers are covered.
- Starting November 1, 2021, private-sector employees (working in companies with 10 or more employees) must be allowed to create worker committees to address any workplace health and safety issue policy, not just issues concerning COVID-19.
- Model plans and updates on implementation can be found at dol.ny.gov/ny-hero-act.

Immigration ^{1/2}



Resources for Haitian immigrants

- On December 22, the New York City Mayor's Office of Immigrant Affairs Commissioner announced that the City will provide \$1.5 million in funding to help newly arrived Haitians access immigration legal assistance and social services.
- For a support services resource list for the Haitian community in New York City, visit on.nyc.gov/3y6bo2Z
 - This resource is available in multiple languages at on.nyc.gov/334dJQx

Resources for Afghan refugees and parolees

- On September 30, President Biden signed into law a continuing resolution that included provisions to support Afghan refugees and parolees, including:
 - Making Afghan "humanitarian parolees" eligible to receive refugee resettlement services and benefits, such as reception and placement support and food assistance
 - Requiring the federal government to expedite consideration of Afghan parolees' asylum applications
 - Making Afghan parolees eligible for REAL ID drivers' licenses and identification cards
- Federal Government resources:
 - USCIS public guidance for Afghans: uscis.gov/humanitarian/information-for-afghans
 - "Employment Information Regarding Afghan Special Immigrant Visa Holders and Parolees" in English, Dari, and Pashto: justice.gov/crt/worker-information
 - Afghan Assistance Resources across the federal government compiled by the Office of Refugee Resettlement: acf.hhs.gov/orr/programs/refugees/afghan-assistance-resources

- Resettlement resources:
 - New York State – I-ARC's Afghan Resettlement Project: immigrantarc.org/afghanistan
 - New York City – including a roadmap of city services available in Dari and Pashto: nyc.gov/afghanistanresources
 - Western New York – Buffalo United for Afghan Evacuees: wnyrac.org
 - Albany/Capital region – Resource list: bit.ly/3kvWRZd
 - Ithaca/Finger Lakes region – Cornell Afghanistan Resource List: bit.ly/3CwfFxy
- Human Rights First Data Collection Form for identifying persons in need of evacuation from Afghanistan: humanrightsfirst.org/afghan-evacuation

DACA initial applications paused

- On July 16, 2021, Texas federal court Judge Hanen issued a decision that DACA is not a lawful program. That decision prevents DHS from approving any new first-time DACA applications. For now, DHS may continue to approve DACA renewal applications.
 - If you currently have DACA, your status is still valid.
 - If your DACA expires soon, renew now!
 - If you submitted a first-time initial DACA application to USCIS that has not yet been granted, that application will be frozen. It will not be processed until further notice.
- Litigation is ongoing, so it is possible that there will be additional changes to the program.

New class action settlement will prevent ICE from making unlawful arrests

- A federal court in Illinois recently approved a final settlement in a case that will prevent Immigration and Customs Enforcement (ICE) from conducting unlawful arrests.
- The ruling in *Castanon Nava v. ICE* will mandate the agency adopt new policies related to warrantless arrests, retrain its officers, and release people from detention if the settlement is violated. The settlement agreement is nationally binding.

Immigration ^{2/2}



Temporary Protected Status updates

- The Biden administration recently announced TPS for nationals of Sudan, Ukraine, and Afghanistan.
 - On March 2, 2022, the Department of Homeland Security (DHS) announced the designation of Sudan for TPS for 18 months.
 - On March 3, 2022, DHS announced the designation of Ukraine for TPS for 18 months.
 - On March 16, 2022, DHS announced the designation of Afghanistan for TPS for 18 months.
- The Biden administration recently announced TPS for nationals of Venezuela, Burma/Myanmar, and Haiti.
 - Individuals may apply for Venezuelan TPS through September 9, 2022.
 - Individuals may apply for Burmese TPS through November 25, 2022.
 - Individuals may apply for Haitian TPS through February 3, 2023
- DHS extended and redesignated TPS for Somalia through March 17, 2023.
- DHS extended and redesignated TPS for Yemen through March 3, 2023.
- TPS has been extended for South Sudan through November 3, 2023.
- DHS is automatically extending the validity of TPS-related documentation for beneficiaries under the TPS designations for El Salvador, Haiti, Nicaragua, Sudan, Honduras, and Nepal through December 31, 2022, from the current expiration date of October 4, 2021.
- DHS extended and redesignated TPS for Syria through September 30, 2022.
- All TPS applicants can now file Form I-821, Application for Temporary Protected Status, online at uscis.gov/i-821.
- Check uscis.gov/TPS for the latest updates.

New enforcement priorities limit who ICE will target

- On September 30, 2021, the Department of Homeland Security (DHS) issued new guidance for immigration enforcement, including for arrests and detention: ice.gov/doclib/news/guidelines-civilimmigrationlaw.pdf
 - This memorandum officially goes into effect on November 29, 2021.
- You can ask your attorney to explore the possibility of prosecutorial discretion with the government attorney assigned to your case. If you do not have legal representation in your case, you can ask the government attorney at your hearing if you qualify for prosecutorial discretion. To get a legal consult to see if you can get an attorney:
 - NYS Residents: call the Office of New Americans hotline at [1-800-566-7636](tel:1-800-566-7636)
 - NYC Residents: call [311](tel:311) and say “ActionNYC” for City-funded, free, and safe legal help

Protections for immigrant youth with Special Immigrant Juvenile Status (SIJS)

- On March 7, 2022, the Biden administration announced new policies that clarify SIJS eligibility criteria, such as updating an age-out provision to protect petitioners who turn 21 while their petition is pending. The rule is a critical step toward providing security and stability for abused, abandoned, and neglected immigrant youth, many of whom have already been granted SIJS and are waiting to be eligible to apply for a green card and obtain permanent residency. The final rule is available here: federalregister.gov/d/2022-04698
- USCIS has also updated their policies, to provide for consideration of protection from deportation and work permits on a case-by-case basis to youth impacted by the SIJS visa backlog. More information: uscis.gov/newsroom/alerts/uscis-to-offer-deferred-action-for-special-immigrant-juveniles

Education ^{1/2}

School Year 2021–22

- The New York State Education Department (NYSED) announced that Regents exams will be administered in June 2022 & August 2022.
- NYSED and the Board of Regents approved COVID-19 exemptions to Regents exams in June 2020, August 2020, January 2021, June 2021, August 2021 and January 2022. If a student received a COVID-19 exam exemption, they do NOT need to take/re-take that exam to graduate. At this point, no COVID-19 exemptions have been approved for June 2022 or August 2022 exams.
 - For more details about COVID-19 exemptions, check out Advocates for Children’s “Summary of Changes to Graduation Requirements due to COVID-19.”
 - For more details about students’ Regents exam rights, see Advocates for Children’s “Regents Exam Rights.”
 - Information is available in multiple languages at advocatesforchildren.org/get_help/guides_and_resources/transition
- New York State has lifted its school mask mandate, allowing local districts to decide to make masks optional.



- New York City Summer 2022 programs
 - NYC will offer Summer Rising again for K-8 students who want a summer program option. The program will include an academic component in the morning and enrichment in the afternoon, including field trips, arts activities, and outdoor recreation. The program will run from 8 a.m. through 3 p.m., with the option to extend the day until 6 p.m.
 - For high school students, NYC is expanding its Summer Youth Employment program, aiming to provide jobs and internships for about 100,000 New Yorkers ages 14-24.
 - Visit schools.nyc.gov/enrollment/summer for more information. Program enrollment will open in April.

Summer Arts Opportunity

- The New York State Summer School of the Arts (NYSSSA) will offer a total of \$150,000 in scholarship opportunities for high school students to attend other regional summer arts programs for summer 2022.
- The goal of the scholarship program is to promote access and equity to arts education by providing need-based grants to low-income students pursuing summer learning opportunities.
- The scholarship application will evaluate financial need and will not include an audition or portfolio component.
- Students can apply online through May 1, 2022. More information is available on the NYSSSA website: oce.nysed.gov/nysssa

Education ^{2/2}

Resources for families of students learning English

- Being informed is critical to ensuring that English Language Learners (ELLs) are well served. The New York State Education Department has created an English Language Learner Parents' Bill of Rights which summarizes critical rights concerning educational access and programming for ELLs and their parents: bit.ly/3EJd0Td
 - Information is available in Arabic, Bengali, Chinese (Simplified), Chinese (Traditional), English, French, Haitian Creole, Karen, Nepali, Russian, Spanish, Ukrainian, Urdu.
 - You can call the ELL Parent Hotline at [800-469-8224](tel:800-469-8224) if you have questions or concerns.

College Financial Aid and NYS DREAM Act

- Need money for college? Your first step is to fill out the federal government's Free Application for Federal Student Aid (FAFSA). Now is the time to get started: some federal and state money is first-come, first-served. Apply at studentaid.gov/FAFSA.
- Get help at UnderstandingFAFSA.org, a new website answering the most frequent questions of New York City high school students and families. The free FAFSA Guide for High School Students is available in ten languages.
- The Senator José Peralta New York State DREAM Act gives undocumented and other students access to NYS-administered grants and scholarships that support their higher education costs.
 - For more information or to apply, visit hesc.ny.gov/dream

College access resources for undocumented students

- Informed Immigrant's new guide provides resources and information for undocumented high school and college students, both with and without DACA, to help them make informed decisions about their futures and get the tools they need to advocate for themselves: informedimmigrant.com/guides/students
- Best Colleges recently published a college guide for DACA and undocumented students based on the most recent updates to DACA: bestcolleges.com/resources/undocumented-students/college-guide



Democracy



School Board Elections: May 17, 2022

- Vote for: representatives and the budget in your school district (includes K-8, K-12, and central high school systems).
- Elections will be held in all districts except in Buffalo, New York City, Rochester, Syracuse, and Yonkers.
- The deadline to register to vote in School Board Elections is May 10, 2022.
- School or School District Finder:
nces.ed.gov/ccd/schoolmap
 - Find your school or school district then go to their website or call for more information.

Primary Election: June 28, 2022

- Vote for: Governor, Lieutenant Governor, Attorney General, State Comptroller, State Senate, State Assembly, US Senate, US Representative.
- You can vote by-mail or vote in-person (early or on Election Day).
- The deadline to register to vote in the Primary Election is June 3, 2022.

Intro 1867 – Our City Our Vote (New York City)

- The New York City Council has passed legislation to expand voting rights of approximately 900,000 legal permanent residents and those with work authorizations who live in NYC. The bill, known as Intro 1867, was signed into law by Mayor Eric Adams in January 2022.
- Starting in 2023, people will be able to vote in municipal elections for New York City offices (including the City Council, Mayor, Public Advocate, Comptroller) and ballot initiatives.
- Eligible individuals will be able to register to vote in late 2022.
- This does not apply to state or federal elections.
- For more information, visit ourcityourvote.org.

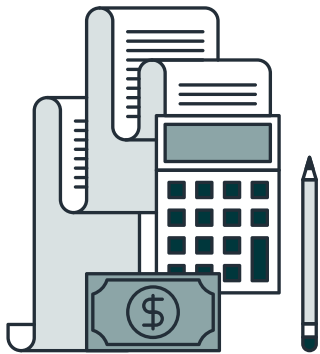
Register to vote

- You can register to vote if you are aged 16+, a US Citizen and a resident of NY for at least 30 days before the election.
 - If you are age 16 or 17, you can pre-register to vote but cannot vote until age 18.
 - You cannot register to vote if you are in prison for a felony conviction or are judged mentally incapable by a court.
- NYS Board of Elections:
elections.ny.gov/VotingRegister.html
- NYC Board of Elections:
vote.nyc/page/register-vote
- Register online (if you have a NYS Driver License, Permit or Non-Driver ID):
voterreg.dmv.ny.gov/MotorVoter
- Request a paper registration form by phone (available in English or Spanish): 1-800-FOR-VOTE (1-800-367-8683)
- Unsure if you are registered to vote? Check your voter registration status at
voterlookup.elections.ny.gov

Your rights at the polls

- Voters may visit ANY of the Early Voting Centers in the county where they reside, except in New York City, where voters are assigned by address to ONE early voting site.
- If you believe you are voter eligible and have registered in time to vote, but your name could not be found on the voter rolls, you may request a provisional or affidavit ballot.
- You do not have to present ID at the polls even if you are a first time voter.
- You may still vote if you are experiencing homelessness.
- In some circumstances, you may still be eligible to vote if you have been convicted of a felony.
- For more eligibility requirements:
nycfb.info/nyc-votes/how-to-vote/know-your-rights
- Some employees in New York State are eligible to receive up to two hours of paid time off in order to vote. Check to see if you qualify: www.elections.ny.gov/NYSBOE/elections/TimeOffToVoteFAQ.pdf

Economy



Filing your taxes in 2022

- In response to the COVID-19 pandemic and the resulting financial impact, Congress expanded tax benefits which may increase the amount of money you receive through your tax refund. While you may have received some advanced payments during 2021, including the Child Tax Credit, you may be eligible to access other benefits when you file a tax return in 2022. See the full guide at www.consumerfinance.gov/coronavirus/managing-your-finances/guide-filing-taxes-2022
- Child Tax Credit (CTC)
 - In 2021, this benefit increased, and a portion of the credit was sent to many families as advance payments throughout the year. For 2021 the CTC is fully refundable, meaning if you don't owe any tax you will get the full amount for which you are eligible as part of your tax refund.
 - You may be eligible to receive up to \$3,600 for each child ages 0 to 5 and \$3,000 for each child ages 6 to 17.
- Child and Dependent Care Credit (CDCC)
 - In 2021, if you spent money on childcare expenses while working or actively looking for work, a higher portion of your childcare expenses can be reimbursed.
 - For example, a family with children under age 13 or other qualified dependents may be able to receive 50 percent (increased from 35%) of their 2021 childcare costs, up to a certain amount.
- Earned income tax credit (EITC)
 - In 2021, the maximum amount of the EITC increased, and more people are eligible to apply for the credit. For the 2021 tax year, you can also use your 2019 income—if it's higher than your 2021 income but less than the EITC maximum income—to calculate your benefit.
 - Note: To claim the EITC both the person filing the return and all dependent children must have a valid SSN.
- 2021 Economic Impact Payments
 - Many Americans received an Economic Impact Payment (EIP) of \$1,400 in 2021. If you didn't receive the most recent EIP, you can claim it when you file your 2021 tax return.
 - Note: ITIN holders are not eligible for the EIP, but it can be claimed for all family members or dependents with a valid SSN.
- Emergency Rental Assistance (ERA) payments
 - If you received ERA payments to cover rent, utilities, or home energy expenses in 2021 these payments are not considered taxable income and do not need to be declared on your tax return.
- You can get free tax preparation assistance by IRS-certified volunteers at a Volunteer Income Tax Assistance (VITA) or a Tax Counseling for the Elderly (TCE) location if:
 - Your income is \$58,000 or less
 - You are 60 years old or older, or
 - You have a disability or speak limited English
 - Find free VITA support online at getyourrefund.org
 - Find an in-person VITA or TCE site near you at irs.treasury.gov/freetaxprep
- The deadline to file your tax return or request an extension is April 18, 2022.
- Watch out for scams! The IRS (and other government agencies) will never text, email, or contact you on social media asking for your personal or financial information.

Know Your Rights



Community members and allies should be aware of their rights whenever dealing with Immigration and Customs Enforcement (ICE), Border Patrol, or other law enforcement.

If you are stopped by immigration or other law enforcement, remember:

- Stay calm. Do not run. Do not resist or obstruct the officer.
- Do not lie or provide false documents.
- You have the right to remain silent. Anything you say can be used against you.
- If an agent asks if they can search you or your belongings, you have the right to say no.
 - However, you may not physically resist.
 - Police may pat down your clothing if they suspect a weapon.
- If you are not a US citizen and an immigration agent requests your immigration papers, you must show them if you have them with you.
- If you are stopped, detained, or harassed by law enforcement, try to get the agent(s)' name, number, and any other identifying information.
- You or someone else in the community can take video or audio recordings of interactions with law enforcement. You can also write down what happened after they leave.
- It is illegal for law enforcement officers to perform any stops, searches, detentions, or deportations based on your race, national origin, religion, sex, or ethnicity.

You can report interactions with federal agents to the Immigrant Defense Project (IDP).

IDP also provides legal information and referrals to immigrants who have been arrested, ticketed, or convicted of a crime. Call [212-725-6422](tel:212-725-6422) or email info@immdefense.org.

Private Spaces

- Your home and other “private spaces” (such as employee-only areas of a workplace) carry special protections that public spaces do not. Officers can only enter private spaces if they have your consent or they show you a judicial warrant (signed by a judge).

Protected Areas

- On October 27, 2021, the Department of Homeland Security issued a new policy that restricts ICE and CBP enforcement actions in or near “protected areas.”
- Examples of protected areas include, but are not limited to: schools and other educational institutions or events, healthcare facilities, places of worship, places where children gather, social services locations, disaster or emergency response centers, ceremonies such as weddings and funerals, and public demonstrations such as parades and rallies.
- In New York State, federal immigration agents cannot arrest people at, or going to or leaving from, state, city, and municipal courthouses, without a judicial warrant.

Be aware of immigration fraud

- You should only speak to a lawyer or Department of Justice (DOJ) accredited representative for legal advice on your situation.
- Never get immigration help from a “notario,” travel agent, tax preparer, forms preparer, or notary. In the US, a “notario” is NOT a lawyer!

If you need help with your case or have general immigration questions, call the Office for New Americans hotline at [1-800-566-7636](tel:1-800-566-7636).

Hate Crimes

In recent months, there have been increased reports of hate crimes against members of the immigrant community.

What is a hate crime?

- A hate crime is an offense that is motivated by bias.
- A person commits a hate crime when one of a specified set of crimes is committed targeting a victim because of a perception or belief about their race, color, national origin, ancestry, gender, religion, religious practice, age, disability or sexual orientation, or when such an act is committed as a result of that type of perception or belief.
- Governor Cuomo created the Hate Crimes Task Force to fight the increase in reports of bias motivated threats, harassment and violence throughout New York State.
- When hate crimes are reported, all information regarding your experience, identity, and others remains confidential.

If you see something or are a victim of a hate crime, report it to the police and call the NYS Division of Human Rights. Call [1-888-392-3644](tel:1-888-392-3644) or Text “HATE” to [81336](tel:81336).

If you or someone you know has been a victim of a crime, the NYS Office of Victim Services may be able to help with medical bills and counseling expenses, burial and funeral costs, lost wages, and other types of assistance. Call [1-800-247-8035](tel:1-800-247-8035) or visit ovs.ny.gov.

For residents of NYC and surrounding counties

In NYC:

- Public Advocate
 - [212-669-7250](tel:212-669-7250)
- Manhattan District Attorney
 - [212-335-3100](tel:212-335-3100)
 - manhattanda.org/victim-resources/hate-crimes
- Brooklyn District Attorney
 - [718-250-4949](tel:718-250-4949)
 - brooklynda.org/hate-crimes-bureau
- Queens District Attorney
 - [718-286-6000](tel:718-286-6000)
- NYC Commission on Human Rights
 - [718-722-3131](tel:718-722-3131)
 - nyc.gov/cchr
- Safe Horizon Victim Assistance
 - [1-866-689-4357](tel:1-866-689-4357)

Outside NYC:

- Nassau County District Attorney
 - [526-571-3505](tel:526-571-3505)
 - nassauda.org
- Nassau County District Attorney, Office of Immigrant Affairs
 - [516-571-7756](tel:516-571-7756)
- Nassau County Executive Laura Curran
 - [516-571-3131](tel:516-571-3131)
- Suffolk County District Attorney
 - [631-853-4161](tel:631-853-4161)
 - suffolkcountyny.gov/da
- Suffolk County Police Department, Hate Crimes Unit
 - [631-852-6323](tel:631-852-6323)
- Suffolk County, Department of Minority Affairs
 - [631-853-4738](tel:631-853-4738)
- Westchester County, Human Rights Commission
 - [914-995-7710](tel:914-995-7710)
 - humanrights.westchestergov.com



Resources at-a-glance



NYS Office for New Americans

- If you or someone you know is in need of free legal assistance, call the hotline at [1-800-566-7636](tel:1-800-566-7636). All call information is confidential. Assistance is available in 200+ languages.

NYS Department of Health

- For the latest information on the COVID-19 pandemic, call the hotline at [1-888-364-3065](tel:1-888-364-3065) or visit ny.gov/coronavirus.
- Get the facts on the COVID-19 vaccine in New York at ny.gov/vaccine.
- Apply for health coverage: call [1-855-355-5777](tel:1-855-355-5777) or visit nystateofhealth.ny.gov.

NYS Office of Mental Health

- For questions about mental health services or to find a mental health service provider, call [1-800-597-8481](tel:1-800-597-8481) or visit omh.ny.gov.
- If you are experiencing anxiety due to the coronavirus emergency, call [1-844-863-9314](tel:1-844-863-9314).
- National Suicide Prevention Lifeline: If your life or someone else's is in imminent danger, call [911](tel:911). If you are in crisis and need immediate help, call [1-800-273-8255](tel:1-800-273-8255) or Text "GOT5" to [741-741](tel:741-741).
- Domestic Violence: If you or someone else is in a relationship is being controlled by another individual through verbal, physical, or sexual abuse, or other tactics, call the NYS Domestic Violence Hotline at [1-800-942-6906](tel:1-800-942-6906).

NYS Department of Labor

- The Department of Labor is committed to protecting and promoting workers' safety and health, wages, and working conditions.
- For information about wage and hour laws, workplace health and safety, or to file a complaint, call [1-888-469-7365](tel:1-888-469-7365) or visit dol.ny.gov/safety-and-health
- For help with Unemployment Insurance, call [1-888-209-8124](tel:1-888-209-8124) or visit dol.ny.gov/unemployment/unemployment-insurance-assistance.

NYS Division of Human Rights

- The Human Rights Law in New York prohibits discrimination in areas like employment, housing, credit, education, and places of public accommodations, based on age, race, national origin, sex, sexual orientation, gender identity or expression, marital status, disability, military status, and other classes.
- If you feel you have been discriminated against, file a complaint at [1-888-392-3644](tel:1-888-392-3644) or visit dhr.ny.gov.

New York City COVID-19 resources

- NYC residents looking for service providers or other resources can find directories below:
 - Education: nyc.org/covid-education-resources
 - Employment: nyc.org/covid-employment-resources
 - Financial: nyc.org/covid-financial-resources
 - Food: nyc.org/covid-food-resources
 - Healthcare: nyc.org/covid-healthcare-resources
 - Small business: nyc.org/covid-small-business-resources

If you have questions or comments about this toolkit or the information in it, please contact:

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To view this document online or in other languages, visit nyic.org/KYR or scan this code:



The New York Immigration Coalition (NYIC) is an umbrella policy and advocacy organization that represents over 200 immigrant and refugee rights groups throughout New York.

We envision a New York State that is stronger because all people are welcome, treated fairly, and given the chance to pursue their dreams. Our mission is to unite immigrants, members, and allies so all New Yorkers can thrive.



New York Immigration Coalition

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This resource guide
is supported by:

