

# New York State Community Toolkit

A resource guide for immigrant New Yorkers  
September 2021



The New York Immigration Coalition developed this toolkit to provide a resource for community members and our partners and allies who work with them. It is updated monthly based on changing laws and policies.

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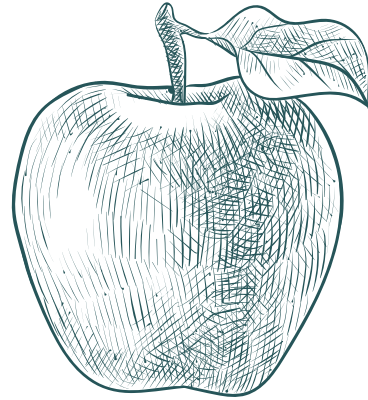
- Beginning August 17, people over 12 need to show proof of at least one dose of COVID-19 vaccine for indoor dining, indoor fitness, and indoor entertainment in New York City. Learn more at [nyc.gov/keytonyc](https://nyc.gov/keytonyc).

**The more New Yorkers are vaccinated, the better our chances to stop the spread of COVID-19. Do your part by getting vaccinated today and telling everyone you know who is 12 and older to do the same.**

**COVID-19 vaccines are FREE regardless of immigration status or insurance coverage.**

### COVID-19 updates

- On August 23, 2021, The FDA announced the full approval of the Pfizer vaccine for the prevention of COVID-19 disease in individuals age 16 and older.
- Governor Hochul announced a series of universal mask requirements to protect New Yorkers against the highly contagious Delta variant and the recent surge in COVID-19 infections statewide. Face coverings are now required at:
  - All school buildings during instructional hours and extracurricular activities
  - State-regulated child care facilities for children ages 2 and up and all staff and visitors
  - Congregate programs and facilities licensed, registered, operated, certified or approved by the Office of Mental Health, the Office of Addiction Services and Supports, the Office for People With Developmental Disabilities, Office of Children and Family Services and the Office of Temporary and Disability Assistance.
- Health care workers can text “NYFRONTLINE” to [741-741](tel:741-741) to access 24/7 emotional support services.
- New Yorkers can call the COVID-19 Emotional Support Hotline at [1-844-863-9314](tel:1-844-863-9314) for mental health counseling.



### COVID-19 vaccines

- All individuals age 12 and older who reside in the U.S. are eligible to receive the COVID-19 vaccine.
  - As of August 16, 2021, New Yorkers with compromised immune systems can now receive their third COVID-19 vaccine dose.
  - Governor Hochul announced a #VaxtoSchool campaign to drive COVID-19 vaccination rates among school-aged New Yorkers: [ny.gov/VaxtoSchool](https://ny.gov/VaxtoSchool)
  - While the vaccination process is underway, New Yorkers should continue to wear a mask where appropriate and follow all other health guidelines.
- Vaccines are widely available at pharmacies, local health departments, clinics, Federally Qualified Health Centers, and other locations across New York State.
- Visit [Vaccines.gov](https://Vaccines.gov) or call [1-800-232-0233](tel:1-800-232-0233) (TTY [888-720-7489](tel:888-720-7489)) to find appointments near you.
- Many local health departments are offering walk-in vaccine clinics or at-home vaccinations. Find contact information for your local health department at [nysacho.org/directory](https://nysacho.org/directory).

## NYC Test and Trace Corps

- The NYC Test & Trace Corps is a public health initiative to fight the threat of COVID-19.
- Test: Get a COVID-19 Test and an Antibody test to know if you have been exposed to the virus. The tests are FREE, confidential and safe. More than 200 testing sites are open.
- Trace: Answer the call of the Contact Tracers. They provide support to New Yorkers who test positive for COVID-19 and their close contacts.
- Take Care: Protect Yourself and Your Loved Ones. Safely isolate in a free, comfortable and convenient hotel room or at home.
- Learn more at [nychealthandhospitals.org/test-and-trace](https://nychealthandhospitals.org/test-and-trace)

## Health insurance

- The Open Enrollment Period has been extended through December 31, 2021. New Yorkers can apply for coverage through NY State of Health or directly through insurers.
- Apply online at [nystateofhealth.ny.gov](https://nystateofhealth.ny.gov), by phone at [1-855-355-5777](tel:1-855-355-5777), or by connecting with a free enrollment assister.



## NY HERO Act

- The New York Health and Essential Rights Act was signed into law on May 5, 2021. It requires the New York State Department of Labor to create Model Airborne Infectious Disease Exposure plans to protect employees from exposure to diseases like COVID-19.
- On September 6, 2021, Governor Hochul announced the designation of COVID-19 as an airborne infectious disease under the HERO Act. This designation requires all employers to implement workplace safety plans.
  - The plans adopted by employers must address a number of safety measures, including but not limited to: employee health screenings, masking and social distancing requirements, workplace hygiene stations, workplace cleaning protocol, quarantine protocol, and building airflow technology.
  - Employers are required to distribute their work safety plan to all employees and post it in a visible and prominent location within each worksite.
  - Additionally, the law protects employees from retaliation for following the requirements of these plans, reporting concerns about their employer's implementation of the law, or refusing to work.
- All private sector employers and workers are covered.
- Model plans and updates on the HERO Act implementation can be found at [dol.ny.gov/ny-hero-act](https://dol.ny.gov/ny-hero-act).

# Immigration <sup>1/2</sup>

**On August 31, the last U.S. troops left Afghanistan, formally ending the longest war in U.S. history. Advocates continue to respond to the humanitarian crisis unfolding in Afghanistan as Afghan allies and others fleeing persecution seek safety abroad. At the same time, New York State has begun welcoming Afghan refugees and parolees.**

## **Resources for Afghan refugees and parolees**

- If you have questions about how to apply for a Special Immigrant Visa (SIV), U.S. Refugee Admissions Program Priority 2 Designation for Afghan Nationals, or humanitarian parole, consult an immigration attorney or DOJ accredited representative.
- Resources for refugee admissions, humanitarian parole, and evacuations:
  - The International Refugee Assistance Project (IRAP) has compiled resources for Afghans, their friends, and colleagues who may be looking for information about immigration options at [support.iraplegalinfo.org/hc/en-us/articles/4406192539924](https://support.iraplegalinfo.org/hc/en-us/articles/4406192539924).
  - Resources for Afghans needing evacuation: [bit.ly/2W0FiqM](https://bit.ly/2W0FiqM)
- Resettlement resources:
  - New York State – I-ARC’s Afghan Resettlement Project: [immigrantarc.org/afghanistan](https://immigrantarc.org/afghanistan)
  - New York City – including a roadmap of city services available in Dari and Pashto: [nyc.gov/afghanistanresources](https://nyc.gov/afghanistanresources)
  - Western New York – Buffalo United for Afghan Evacuees: [wnyrac.org](https://wnyrac.org)
  - Albany/Capital region – Resource list: [bit.ly/3kvWRZd](https://bit.ly/3kvWRZd)
  - Ithaca/Finger Lakes region – Cornell Afghanistan Resource List: [bit.ly/3CwfFxy](https://bit.ly/3CwfFxy)

## **DACA initial applications paused**

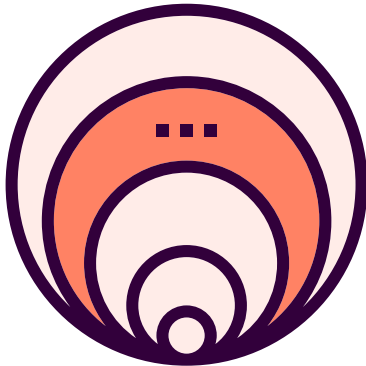
- On July 16, 2021, Texas federal court Judge Hanen issued a decision that DACA is not a lawful program. That decision prevents DHS from approving any new first-time DACA applications. For now, DHS may continue to approve DACA renewal applications.
  - If you currently have DACA, your status is still valid.
  - If your DACA expires soon, renew now!
  - If you submitted a first-time initial DACA application to USCIS that has not yet been granted, that application will be frozen. It will not be processed until further notice.
- Litigation is ongoing, so it is possible that there will be additional changes to the program.

## **Status of Immigration Court hearings**

- As of July 6, 2021, all immigration courts will be holding limited hearings.
- If you have not received a notice from the court that your hearing has been rescheduled, you should expect the hearing to proceed as originally scheduled. You can also check the EOIR case information portal at [portal.eoir.justice.gov/InfoSystem](https://portal.eoir.justice.gov/InfoSystem) or call [1-800-898-7180](tel:1-800-898-7180) to learn the date and time of your next hearing.



# Immigration <sup>2/2</sup>



## Temporary Protected Status preserved and extended to new countries

- The Biden administration recently announced TPS for nationals of Venezuela, Burma/Myanmar, and Haiti.
  - Individuals may apply for Venezuelan TPS through September 9, 2022.
  - Individuals may apply for Burmese TPS through November 25, 2022.
  - Individuals may apply for Haitian TPS through February 3, 2023
- DHS extended and redesignated TPS for Somalia through March 17, 2023.
- DHS extended and redesignated TPS for Yemen through March 3, 2023.
- TPS has been extended for South Sudan through May 2, 2022.
- DHS is automatically extending the validity of TPS-related documentation for beneficiaries under the TPS designations for El Salvador, Haiti, Nicaragua, Sudan, Honduras, and Nepal through December 31, 2022, from the current expiration date of October 4, 2021.
- DHS extended and redesignated TPS for Syria through September 30, 2022.
- Individuals from Burma/Myanmar, Somalia, Syria, Venezuela, Haiti, or Yemen, who are applying for TPS for the first time, can now file Form I-821, Application for Temporary Protected Status, online at [uscis.gov/i-821](https://uscis.gov/i-821).
- Check [uscis.gov/TPS](https://uscis.gov/TPS) for the latest updates.

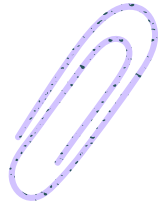
## Increased refugee cap

- The Biden/Harris administration announced on May 3, 2021 that it would increase the ceiling on the number of refugee admissions for this year to 62,500, up from the 15,000 cap under the Trump administration.
- However, due to cuts in overseas refugee processing and U.S. resettlement resources, it is unlikely the U.S. will be able to admit that number this year.

## New enforcement priorities limit who ICE will target

- The Biden–Harris Administration has issued new guidance for immigration enforcement, including for arrests and detention.
- Who is being prioritized for ICE enforcement?
  - Those not physically present in the U.S. before November 1, 2020
  - Those the government considers to be a danger to national security or suspects to have committed terrorism or espionage
  - Those released from criminal custody on or after January 20, 2021, and who have been convicted of an “aggravated felony” and pose a threat to public safety
- If none of the three situations above apply to you, and you are currently in removal proceedings, you may be eligible for a form of relief called prosecutorial discretion.
- You can ask your attorney to explore the possibility of prosecutorial discretion with the government attorney assigned to your case. If you do not have legal representation in your case, you can ask the government attorney at your hearing if you qualify for prosecutorial discretion. To get a legal consult to see if you can get an attorney:
  - NYS Residents: call the Office of New Americans hotline at [1-800-566-7636](tel:1-800-566-7636)
  - NYC Residents: call [311](tel:311) and say “ActionNYC” for City-funded, free, and safe legal help

# Education



**Resources for Back to School 2021–22, families of students learning English, and college access for undocumented students now available.**

## **Back to School 2021–22**

- The New York State Education Department has released a summary guide, based on guidance from the CDC and the American Academy of Pediatrics, to aid schools and districts as they prepare for the new school year. See the guide here: [bit.ly/3CCSp13](https://bit.ly/3CCSp13).
- See NYSED’s welcome letter to families here: [conta.cc/3tnktCc](https://conta.cc/3tnktCc).
- Governor Hochul has announced a universal masking policy for everyone in schools and on school buses, regardless of vaccination status.
- All teachers, administrators, and other school employees must undergo weekly COVID-19 testing unless they show proof of vaccination.

## **Resources for families of students learning English**

- Being informed is critical to ensuring that English Language Learners (ELLs) are well served. The New York State Education Department has created an English Language Learner Parents’ Bill of Rights which summarizes critical rights concerning educational access and programming for ELLs and their parents: [bit.ly/3EJd0Td](https://bit.ly/3EJd0Td)
  - Information is available in Arabic, Bengali, Chinese (Simplified), Chinese (Traditional), English, French, Haitian Creole, Karen, Nepali, Russian, Spanish, Ukrainian, Urdu.
  - You can call the ELL Parent Hotline at [800-469-8224](tel:800-469-8224) if you have questions or concerns.

## **NYS DREAM Act**

- The Senator José Peralta New York State DREAM Act gives undocumented and other students access to NYS-administered grants and scholarships that support their higher education costs.
- For more information or to apply, visit [hesc.ny.gov/dream](https://hesc.ny.gov/dream)

## **College access resources for undocumented students**

- Informed Immigrant’s new guide provides resources and information for undocumented high school and college students, both with and without DACA, to help them make informed decisions about their futures and get the tools they need to advocate for themselves: [informedimmigrant.com/guides/students](https://informedimmigrant.com/guides/students)
- Best Colleges recently published a college guide for DACA and undocumented students based on the most recent updates to DACA: [bestcolleges.com/resources/undocumented-students/college-guide](https://bestcolleges.com/resources/undocumented-students/college-guide)

## **Child Tax Credit**

- Starting July 15, 2021, most parents of children under 18 will start receiving monthly payments from the government through the Child Tax Credit, which is intended to help families afford the everyday expenses of raising a child.
- Your child or dependent must have a Social Security Number and be a US citizen, a US national, or a permanent resident.
- Parents who claimed their children as dependents on their tax returns will receive the benefit even if they did not earn any income or owe any taxes.
- For more information or to check your eligibility, visit [irs.gov/childtaxcredit](https://irs.gov/childtaxcredit)
- NYC Residents:
  - Use the ACCESS NYC tool to determine your eligibility: [access.nyc.gov/programs/child-tax-credit-ctc](https://access.nyc.gov/programs/child-tax-credit-ctc)
  - Families who did not file their 2019 or 2020 taxes can use NYC Free Tax Prep to file their 2020 tax return for free if they earned \$68,000 or less: [nyc.gov/taxprep](https://nyc.gov/taxprep)

# Democracy

**All community members who are eligible to vote are encouraged to vote in the upcoming elections.**

## **General Elections: November 2, 2021**

- October 8: Deadline to register to vote
  - Not sure if you're already registered? Check your registration status at [voterlookup.elections.ny.gov](https://voterlookup.elections.ny.gov).
  - If you are honorably discharged from the US Military or become a naturalized US Citizen after October 8, you may register in person at the Board of Elections up until October 23.
- October 18: Last day for Board of Elections to receive an absentee ballot application by mail, online portal, email or fax.
- October 23–31: Early Voting
- November 1: Last day to apply IN-PERSON for absentee ballot.
- November 2: Last day to postmark ballot. Must be received by the local board of elections no later than November 9. Military Voter Ballots must be received no later than November 15.
- November 2: Last day to deliver ballot IN-PERSON to the local Board of Elections or to any poll site in your county.

## **Register to vote**

- NYS Board of Elections: [elections.ny.gov/VotingRegister.html](https://elections.ny.gov/VotingRegister.html)
- NYC Board of Elections: [vote.nyc/page/register-vote](https://vote.nyc/page/register-vote)
- Register online (if you have a NYS Driver License, Permit or Non-Driver ID): [voterreg.dmv.ny.gov/MotorVoter](https://voterreg.dmv.ny.gov/MotorVoter)

## **Your rights at the polls**

- Voters may visit ANY of the Early Voting Centers in the county where they reside, except in New York City, where voters are assigned by address to ONE early voting site.
- If you believe you are voter eligible and have registered in time to vote, but your name could not be found on the voter rolls, you may request a provisional or affidavit ballot.
- You do not have to present ID at the polls even if you are a first time voter.
- You may still vote if you are experiencing homelessness.
- In some circumstances, you may still be eligible to vote if you have been convicted of a felony.
- For more eligibility requirements: [nyccfb.info/nyc-votes/how-to-vote/know-your-rights](https://nyccfb.info/nyc-votes/how-to-vote/know-your-rights)
- Some employees in New York State are eligible to receive up to two hours of paid time off in order to vote. Check to see if you qualify: [www.elections.ny.gov/NYSBOE/elections/TimeOffToVoteFAQ.pdf](https://www.elections.ny.gov/NYSBOE/elections/TimeOffToVoteFAQ.pdf)

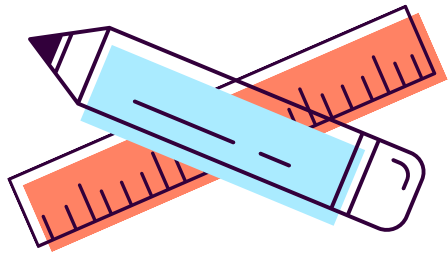




# Economy <sup>1/2</sup>

## **SBA Disaster Assistance to New Yorkers affected by Hurricane Ida**

- The Small Business Administration is offering low-interest disaster loans for businesses in New York State affected by Hurricane Ida.
- Businesses and private nonprofit organizations of any size may borrow up to \$2 million to repair or replace disaster-damaged or destroyed real estate, machinery and equipment, inventory, and other business assets.
- Applicants may apply online using the Electronic Loan Application (ELA) via SBA's secure website at [disasterloanassistance.sba.gov](https://disasterloanassistance.sba.gov), and should apply under SBA declaration #17147.
- Businesses and individuals may also obtain information and loan applications by calling the SBA's Customer Service Center at [1-800-659-2955](tel:1-800-659-2955).



## **Key to NYC**

- Beginning August 17, people over 12 need to show proof of at least one dose of COVID-19 vaccine for indoor dining, indoor fitness, and indoor entertainment in New York City. This also means that staff at these locations need to be vaccinated. This policy will start to be enforced on September 13.
- For more information and translated posters and guides for small businesses, visit [nyc.gov/keytonyc](https://nyc.gov/keytonyc).

## **NYS Pandemic Small Business Recovery Grant**

- New York State has announced a grant program for small businesses impacted by the COVID-19 pandemic and that were operating on or before March 1, 2019. Grant amounts range from \$5,000 to \$50,000 depending on 2019 gross receipts.
- Applications are now open! Apply at [nysmallbusinessrecovery.com](https://nysmallbusinessrecovery.com)
- The grant must be used for COVID-19 related losses or expenses incurred between March 1, 2020 and April 1, 2021.
- To find an organization in your area to help you with your application for free: [nysmallbusinessrecovery.com/partners/county](https://nysmallbusinessrecovery.com/partners/county)

## **Restaurant Return-to-Work Tax Credit**

- For small, independently owned restaurants within New York City or any area in New York State designated by the NYS Department of Health as either an Orange or a Red zone for at least 30 consecutive days.
- This \$35 million program provides an incentive to COVID-impacted restaurants to bring restaurant staff back-to-work, and to increase hiring at NYS restaurants.
- Qualifying businesses are eligible for a tax credit of \$5,000 per new worker hired, up to \$50,000 per business.
- For more details visit: [esd.ny.gov/restaurant-return-work-tax-credit](https://esd.ny.gov/restaurant-return-work-tax-credit)

## **Additional restaurant recovery programs coming soon**

- NYS Restaurant Resiliency Program
  - \$25 million in grant funding to support restaurants that provide meals to distressed and under-represented communities.
  - Grant funds will allow restaurants to cover the costs of food, preparation and delivery of meals to vulnerable populations.
- For more small business resources, visit [nyc.me/2SznL6Q](https://nyc.me/2SznL6Q)

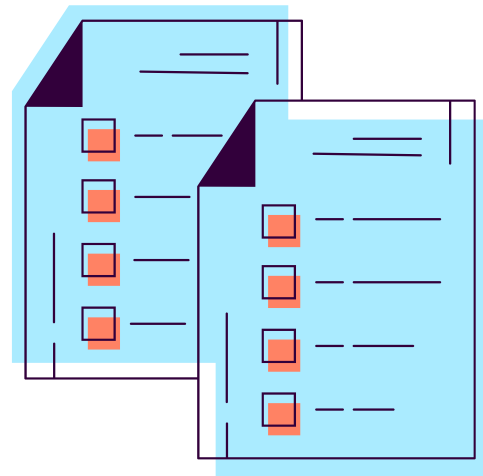
## Excluded Workers Fund applications are now open!

**This first-in-the-nation program will provide direct cash assistance to workers ineligible for state unemployment benefits or federal COVID-related income relief.**

### Excluded Workers Fund

- New York State has set aside \$2.1 billion to provide a one-time retroactive payment (for the period of March 27, 2020 to April 1, 2021) to eligible workers who lost their jobs or income during the COVID-19 pandemic.
- Applications are now open at [dol.ny.gov/EWF](https://dol.ny.gov/EWF)
  - Assistance with the application is available at more than 60 community-based organizations across New York State. Visit [dol.ny.gov/CBOlist](https://dol.ny.gov/CBOlist) for a full list of trusted organizations or call [877-393-4697](tel:877-393-4697) to speak with an agent and find a location near you.
- To be eligible, you must:
  - Be a current resident of New York
  - Have resided in New York prior to March 27, 2020
  - Have lost wages or income after February 2020 due to:
    - COVID-19 related unemployment, partial unemployment, or ability to work
    - COVID-19 related death or disability of a breadwinner or major household source of income
  - Not be eligible for Unemployment Insurance or federal COVID-19 related income relief
  - Not have earned more than \$26,208 in the 12 months before the law's effective date

- Workers will be eligible for one of two tiers of benefits:
  - Tier One: \$15,600 total benefit before taxes (equivalent to \$300/week over the course of 52 weeks)
  - Tier Two: \$3,200 total benefit before taxes (equivalent to the sum of the three federal stimulus checks)
- For more information and updates on the law's implementation:  
[fundexcludedworkers.org](https://fundexcludedworkers.org)



### Expiration of Federal Unemployment and Pandemic Benefits

- On September 5, 2021 several federal unemployment benefit programs will expire across the country, per federal law. The federal benefit programs that will expire are:
  - Pandemic Unemployment Assistance (PUA)
  - Pandemic Emergency Unemployment Compensation (PEUC)
  - Extended Benefits (EB)
  - \$300 Federal Pandemic Unemployment Compensation (FPUC)
- Unemployment Insurance (UI) benefits will continue to be paid to eligible claimants.
  - To be considered eligible for UI after September 5, 2021, a claimant must be unemployed AND be in the first 26 weeks (or 104 effective days) of benefits.
- For more information, visit [dol.ny.gov/fedexp](https://dol.ny.gov/fedexp).

# Know Your Rights



**Community members and allies should be aware of their rights whenever dealing with Immigration and Customs Enforcement (ICE) or other law enforcement.**

## **Interacting with ICE**

- If ICE approaches you or someone you know, take note of the following:
  - When and where did it happen?
  - How did ICE agents present themselves?
  - Did they pretend to be police or refuse to identify themselves?
  - What did the ICE agents say?
  - Did they lie to enter a home, intimidate anyone, or use verbal or physical force?
  - Was consent given?
  - If no consent was given to enter or search, how did ICE agents react?
- In any interaction with law or immigration enforcement, the most important practices to remember are:
  - Stay calm
  - Stay silent (do not mention where you were born or how you entered the US)
  - Record details and names
  - Do NOT run
  - Ask to speak to your lawyer before signing any documents or answering any questions
  - If you do speak, do not lie
  - Your home carries with it special protections that public spaces do not. Understanding the difference between a public and private space can help you navigate stressful encounters with immigration enforcement at your doorstep, and potentially avoid harm.

## **Sensitive Locations**

- There are certain types of places and situations where ICE typically does not conduct immigration enforcement. These are called “sensitive locations.”
- Examples of sensitive locations include: schools, hospitals, and religious institutions; and public ceremonies such as weddings, public demonstrations, and funerals.
- It is important to know that this is an ICE policy and can change at any time.
- On December 15, 2020, Governor Cuomo signed the Protect Our Courts Act to address longstanding concerns that federal immigration enforcement was deterring immigrants from appearing in New York State courts, including City and other Municipal Courts.
- Now, ICE can no longer arrest people at state, city and municipal courthouses, and they can no longer arrest people going to or leaving from state, city and municipal courthouses without a judicial warrant.

**To report a raid, call the Immigrant Defense Project (IDP) at 212-725-6422.**

**For immigration information and referrals, call the NYS Office for New Americans at 1-800-566-7636.**

# Hate Crimes

**In recent months, there have been increased reports of hate crimes against members of the immigrant community.**

## What is a hate crime?

- A hate crime is an offense that is motivated by bias.
- A person commits a hate crime when one of a specified set of crimes is committed targeting a victim because of a perception or belief about their race, color, national origin, ancestry, gender, religion, religious practice, age, disability or sexual orientation, or when such an act is committed as a result of that type of perception or belief.
- Governor Cuomo created the Hate Crimes Task Force to fight the increase in reports of bias motivated threats, harassment and violence throughout New York State.
- When hate crimes are reported, all information regarding your experience, identity, and others remains confidential.

**If you see something or are a victim of a hate crime, report it to the police and call the NYS Division of Human Rights. Call [1-888-392-3644](tel:1-888-392-3644) or Text “HATE” to [81336](tel:81336).**

**If you or someone you know has been a victim of a crime, the NYS Office of Victim Services may be able to help with medical bills and counseling expenses, burial and funeral costs, lost wages, and other types of assistance. Call [1-800-247-8035](tel:1-800-247-8035) or visit [ovs.ny.gov](http://ovs.ny.gov).**

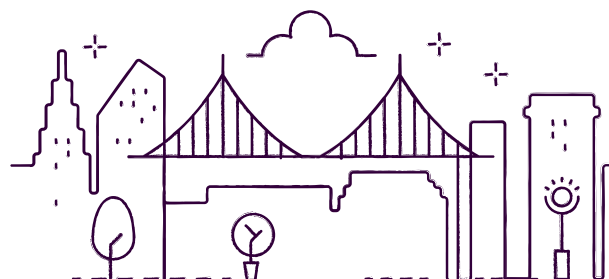
## For residents of NYC and surrounding counties

In NYC:

- Public Advocate
  - [212-669-7250](tel:212-669-7250)
- Manhattan District Attorney
  - [212-335-3100](tel:212-335-3100)
  - [manhattanda.org/victim-resources/hate-crimes](http://manhattanda.org/victim-resources/hate-crimes)
- Brooklyn District Attorney
  - [718-250-4949](tel:718-250-4949)
  - [brooklynda.org/hate-crimes-bureau](http://brooklynda.org/hate-crimes-bureau)
- Queens District Attorney
  - [718-286-6000](tel:718-286-6000)
- NYC Commission on Human Rights
  - [718-722-3131](tel:718-722-3131)
  - [nyc.gov/cchr](http://nyc.gov/cchr)
- Safe Horizon Victim Assistance
  - [1-866-689-4357](tel:1-866-689-4357)

Outside NYC:

- Nassau County District Attorney
  - [526-571-3505](tel:526-571-3505)
  - [nassauda.org](http://nassauda.org)
- Nassau County District Attorney, Office of Immigrant Affairs
  - [516-571-7756](tel:516-571-7756)
- Nassau County Executive Laura Curran
  - [516-571-3131](tel:516-571-3131)
- Suffolk County District Attorney
  - [631-853-4161](tel:631-853-4161)
  - [suffolkcountyny.gov/da](http://suffolkcountyny.gov/da)
- Suffolk County Police Department, Hate Crimes Unit
  - [631-852-6323](tel:631-852-6323)
- Suffolk County, Department of Minority Affairs
  - [631-853-4738](tel:631-853-4738)
- Westchester County, Human Rights Commission
  - [914-995-7710](tel:914-995-7710)
  - [humanrights.westchestergov.com](http://humanrights.westchestergov.com)



# Resources at-a-glance



## NYS Office for New Americans

- If you or someone you know is in need of free legal assistance, call the hotline at [1-800-566-7636](tel:1-800-566-7636). All call information is confidential. Assistance is available in 200+ languages.

## NYS Department of Health

- For the latest information on the COVID-19 pandemic, call the hotline at [1-888-364-3065](tel:1-888-364-3065) or visit [ny.gov/coronavirus](https://ny.gov/coronavirus).
- Get the facts on the COVID-19 vaccine in New York at [ny.gov/vaccine](https://ny.gov/vaccine).
- Apply for health coverage: call [1-855-355-5777](tel:1-855-355-5777) or visit [nystateofhealth.ny.gov](https://nystateofhealth.ny.gov).

## NYS Office of Mental Health

- For questions about mental health services or to find a mental health service provider, call [1-800-597-8481](tel:1-800-597-8481) or visit [omh.ny.gov](https://omh.ny.gov).
- If you are experiencing anxiety due to the coronavirus emergency, call [1-844-863-9314](tel:1-844-863-9314).
- National Suicide Prevention Lifeline: If your life or someone else's is in imminent danger, call [911](tel:911). If you are in crisis and need immediate help, call [1-800-273-8255](tel:1-800-273-8255) or Text "GOT5" to [741-741](tel:741-741).
- Domestic Violence: If you or someone else is in a relationship is being controlled by another individual through verbal, physical, or sexual abuse, or other tactics, call the NYS Domestic Violence Hotline at [1-800-942-6906](tel:1-800-942-6906).

## NYS Department of Labor

- The Department of Labor is committed to protecting and promoting workers' safety and health, wages, and working conditions.
- For information about wage and hour laws, workplace health and safety, or to file a complaint, call [1-888-469-7365](tel:1-888-469-7365) or visit [dol.ny.gov/safety-and-health](https://dol.ny.gov/safety-and-health)
- For help with Unemployment Insurance, call [1-888-209-8124](tel:1-888-209-8124) or visit [dol.ny.gov/unemployment/unemployment-insurance-assistance](https://dol.ny.gov/unemployment/unemployment-insurance-assistance).

## NYS Division of Human Rights

- The Human Rights Law in New York prohibits discrimination in areas like employment, housing, credit, education, and places of public accommodations, based on age, race, national origin, sex, sexual orientation, gender identity or expression, marital status, disability, military status, and other classes.
- If you feel you have been discriminated against, file a complaint at [1-888-392-3644](tel:1-888-392-3644) or visit [dhr.ny.gov](https://dhr.ny.gov).

## New York City COVID-19 resources

- NYC residents looking for service providers or other resources can find directories below:
  - Education: [nyc.org/covid-education-resources](https://nyc.org/covid-education-resources)
  - Employment: [nyc.org/covid-employment-resources](https://nyc.org/covid-employment-resources)
  - Financial: [nyc.org/covid-financial-resources](https://nyc.org/covid-financial-resources)
  - Food: [nyc.org/covid-food-resources](https://nyc.org/covid-food-resources)
  - Healthcare: [nyc.org/covid-healthcare-resources](https://nyc.org/covid-healthcare-resources)
  - Small business: [nyc.org/covid-small-business-resources](https://nyc.org/covid-small-business-resources)

If you have questions or comments about this toolkit or the information in it, please contact:

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To view this document online or in other languages, visit [nyic.org/KYR](https://nyic.org/KYR) or scan this code:



The New York Immigration Coalition (NYIC) is an umbrella policy and advocacy organization that represents over 200 immigrant and refugee rights groups throughout New York.

We envision a New York State that is stronger because all people are welcome, treated fairly, and given the chance to pursue their dreams. Our mission is to unite immigrants, members, and allies so all New Yorkers can thrive.



**New York Immigration Coalition**

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